# Purekeys Product Warranty and Liability Statement

### **Limited Hardware Warranty**

Purekeys warrants to the original purchaser that each Purekeys hardware product shall be free from defects in material and workmanship for 2 years from the date of purchase (or delivery as may be required in certain jurisdictions). Except where prohibited by applicable law, this warranty is nontransferable and is limited to the original purchaser and the country in which the product was purchased. This warranty gives you specific legal rights, and you may also have other rights, including a longer warranty duration that may vary under local laws.

### Warranty procedure

The first thing to do if you think you may have a warranty claim is to visit www.purekeys.com/faq where you will find a range of FAQ pages with valuable technical assistance. If you do not find a solution on our website, please contact Purekeys by using the contact info listed at the end of this document.

#### Remedies

Purekeys' entire liability and your exclusive remedy for any breach of warranty shall be, at Purekeys' option, (1) to repair or replace the hardware, or (2) to refund the price paid, provided that the hardware is returned to the point of purchase or such other place as Purekeys may direct with a copy of the sales receipt or invoice. Shipping and handling charges may apply except where prohibited by applicable law. Purekeys may, at its option, replace your product, offer to provide a functionally equivalent product, or repair any product. Any replacement hardware product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer, or for any additional period of time that may be applicable in your jurisdiction.

This warranty does not cover problems or damage resulting from (1) accident, abuse, misapplication, or any unauthorized repair, modification or disassembly; (2) improper operation or maintenance, usage not in accordance with product instructions or connection to improper voltage supply; (3) use of consumables, such as replacement batteries, not supplied or recommended by Purekeys except where such restriction is prohibited by applicable law; (4) lost parts that were originally supplied with the Purekeys hardware product; (5) non-Purekeys branded parts and accessories even if sold with the Purekeys hardware product; (6) non-Purekeys services that may be accessed or controlled with a Purekeys hardware product; or (7) normal wear and tear.

This limited warranty does not, under any circumstances, cover the replacement of or reimbursement for any electronic device or personal property that is not a Purekeys product.

## **Limitation of Liability**

PUREKEYS SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, REVENUE OR DATA (WHETHER DIRECT OR INDIRECT) OR

COMMERCIAL LOSS FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON YOUR PRODUCT EVEN IF PUREKEYS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitation or exclusion may not apply to you.

# **Duration of Implied Warranties**

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS HARDWARE PRODUCT IS LIMITED TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY PERIOD FOR YOUR PRODUCT. Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation may not apply to you.

# **National Statutory Rights**

Consumers have legal rights under applicable national legislation governing the sale of consumer goods. Such rights are not affected by the warranties in this Limited Warranty.

#### **No Other Warranties**

No Purekeys dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

# **Purekeys Address and Contact Information**

Purekeys BV Egersundweg 2 E 9723 JM, Groningen Netherlands Info@purekeys.com +31 (0)50 7210810

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

Purekeys BV Netherlands, Product Warranty Statement V2024061901